Question	Answer
Are SPD going to adopt your One-offs approach?	The approach change to One-Off Costs is a change that has been agreed between SHEPD and its respective Transmission Operator. We are not aware of any changes to SPD’s approach on One-Off costs.
Are you saying that NESO will send you all G2 Ph1 offers before end of July in SHEPD patch?	From NESOs most recent run rate, we would expect to receive most if not all offers by the end of July, but this is subject to change.
How are you handling hybrids with G2 Ph2 & G1 elements. Will they get G1's soon along with the other G1's?	Hybrids with Gate 2 and Gate 1 elements will receive their Gate 1 offer along with their Gate 2 offer.
Does any if this apply to community energy projects less 5MWhrs linking 40 to 50 houses to rural village substation via a Community owned battery?	The requirement for projects to submitt to the gated window process is determined by their maximum export capacity in MW.
How are you dealing with one-off work payments scheduled (under original contract) for schemes that have not yet received there G2 offers? Will you be invoicing for these, or freezing them until G2 offers received?	At present, NESO are continuing to request these funds to ensure that contractual dates can still be met. We have been treating these requests on a case-by-case basis and informing our customers where we believe it would have a detrimental impact if they did not progress to payment prior to signing.
Could you explain what 'contracted position' means for Gate 1 projects?	The position of a Gate 1 customer is they have been removed from the Connections queue, with an indicative connection date and connection location.
How does it work with issuing the variation offers for those that have BELLA agreement with NESO. Do you get notified by NESO and vary accordingly? What if the customer wants the variation to change the DNO contract from non-contestable only to all works.	For large BEGA/BELLA customers, NESO will issue the offer to us. Our team will review this and go back to NESO if there are any issues. We will then issue the variation to customers. If the customer wants this to change, please let your contract manager know as soon as possible and we will work with NESO to update the offer accordingly.
Pls remind me how long it takes for you guys to review NESO offers and then be able to send associated D-offer updates to your customers in Scotland?	The process of reviewing Gate 2 applications takes a few weeks. This goes through a process where our system planners, design & quotation team and finally contract managers review the offer to ensure everything is accurate. If there are any issues, this may take longer as we query this with NESO and await their update to the offer.
Do you really believe that NESO will open their next application window in Q3? Q3 is only a few weeks away?	The timing of the next gated window has not yet been confirmed by NESO. This will be communicated by NESO when confirmed.

What is SEPD's approach to one-off costs? Is it similar to SHEPD's approach?	The revised approach by SHEPD will be implemented across both of our network areas.
So large embedded customers may get NESO G2 8 weeks before SHEPD VO, but need both to see complete picture and raise sensible queries. But NESO G2 needs queries raising within 4 weeks etc. These timelines do not make sense.	If a customer has a query with an offer issued from us, we will raise this with NESO to update the offer and re-issue. NESO will not counter sign an offer until this has been agreed by all sides and so any issues will be addressed.
How is SSEN treating 26/27 protected customers in Melksham and East Claydon as a result of the transmission works delay (I assume is due to the T boundary)? Is SSEN offering impacted customers temporary technical limit connections until they can be made firm? If so, where would they be placed in the LIFO stack, ahead of existing technical limit holders from the previous Expression of Interest batch, or at the back of the queue?	If a Gate 2 customer has an extended connection date, we will ask them to express interest in technical limits within their Gate 2 variation where technical limits are available. Regarding delayed transmission works customers, their Gate 2 variation will be issued within the Phasing of their revised connection date. East Claydon and Melksham are not currently part of Technical Limits due to the restrictions at these sites.
What is SSEN Distribution's (SEPD) approach to the one-off works, i.e. the T/D ANM scheme? Are these also payable only by the triggering customer?	ANM schemes across both of our networks are funded by SSEN.
As a large organisation who engage SSEN for a number of projects, what is the options for being able to view these applications collectively?	This depends on whether this is regarding portals for customers to view projects or if we're if we're looking at kind of portfolio level discussions. We have a number of portfolio meetings within SHEPD discussing as a collective the different regions in SHEPD, should you wish to organise a meeting please contact Tanya.Robertson@sse.com. For projects in SEPD, please reach out to our Lead Connections Contract Managers jack.klar@sse.com, karris.small@sse.com and samantha.horrix@sse.com.
We've received a refund on the Securities for a G1 project, not the acceptance deposit - what's SSEN's process for these?	There is discussion across DNO's, we have a contractual position with the customer and our legal teams have advised that the deposit will not be refunded while that contract is still in place. We are currently working on agreeing procedure across DNOs. Termination would be required to get a full refund. Any other monies that have been paid towards plant equipment etcetera for

	works not undertaken as yet should be refunded.
How much will the gated modification application fee be for D - connecting projects looking to go from G1 to G2 in future gated windows?	This has not been confirmed yet. Once we have received the notification from NESO we will update.
What will the agenda/structure of SSE's Distributed Energy Resources Forum next week?	The agenda will be: - Connections Reform - Distribution Use Of System (DUoS) Charging - Shaping our ED3 business plan - Network lunch - Panel Discussion - System Planning, Delivery, Contracts, Outage Planning
Are these numbers relevant only to embedded projects less than 10MW or does this also include large embedded projects?	This includes all BELLA BEGAs as well.
Does the potential intertrip cost to a dependent party remain until the triggering party pays or energises? What would happen if a dependent party is ready to energise before the triggering project?	Contracts are aligned so who triggers is often ahead in the queue, they would pay for those one of costs. We wouldn't expect to see any customer behind them who is dependent on those works to be ready to energise first.
How can SW access all connections collectively as opposed to individuals in the organisation?	On our portal, if you raised the job and have the e-mail then you can look at all the connections collectively. Currently if you're part of an organisation wanting to view the application, you are unable to unless you are the one who raised it.
If I have securities queries relating to my large embedded Scottish G2 offer who do I raise them with, you or NESO?	Securities in your SHEPD Gate 2 variation should match the values included in your offer from NESO. Queries on how this is calculated should be directed to NESO, however, if you need additional support please contact your SHEPD CCM.
Will there continue to be a requirement for smaller distribution connected projects (for example <5MW) and above the TIA threshold to go through the gated connections process or is there any progress towards increasing that TIA threshold.	The SEPD region is a higher threshold than SHEPD. SHEPD region is currently set at 200kw, should you require above this amount you will need to go through the gated process.